



## Terms and conditions and Privacy Policy

### Prices and Services

1. If the number of guests attending exceeds the numbers originally booked, and we are able to cater for them, we will charge, at the prevailing rate, for the greater number.
2. If the number of guests is less than originally booked, we will still charge for the numbers ordered.
3. Final numbers of guests must be notified to us in writing no later than 14 days prior to the event. After this time if the numbers increase by up to 10 this can normally be accommodated, but this is not guaranteed and allowances can't be made if the numbers drop.
4. For a function at a venue more than 20 miles from GU34 2RF, travel charges may apply.

### Payment

1. All deposits are non-refundable and non-transferable.
2. A non-refundable, non-transferable deposit of 20% of the total cost of your catering package is required to be made to us in cleared funds.
3. A further 20% is required 6 months prior to the event and the final 60% is due 28 days prior to the event.

Payment can be made by cash, cheque or BACS transfer (Please reference invoice number when making BACS payment).

### Cancellation

In any of these situations Bark 'n' Render will refund any payments made in advance, but will have no further liability to the client.

The following cancellation charges will be applied, which reflect the costs and expenses we may incur on your behalf as the function date nears, and the reduced time available to us to obtain any alternative bookings:



- The deposit paid is non-refundable and non-transferable regardless of the length of time prior to the event you decide to cancel.
- Cancellation between three months and 28 days prior to the event – you will owe us 60% of the total contract package price.
- Cancellation between 28 days and the event date – you will owe us 100% of the total contract package price.

All cancellations must be confirmed in writing. Only once written cancellation is received will the cancellation become effective.

## Privacy Policy

Bark 'n' Render ("us", "we", or "our") operates the [www.barknrender.co.uk](http://www.barknrender.co.uk) website (the "Service").

This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible from [www.barknrender.co.uk](http://www.barknrender.co.uk)

### Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

### Types of Data Collected

#### Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City



### Use of Data

Bark 'n' Render uses the collected data for various purposes:

- To provide and maintain the Service
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service when you choose to do so
- To provide customer care and support
- To provide analysis or valuable information so that we can improve the Service
- To monitor the usage of the Service
- To detect, prevent and address technical issues

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested by the customer.

### Disclosure of Data

#### Legal Requirements

Bark 'n' Render may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Bark 'n' Render
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

#### Security of Data

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

#### Children's Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Children has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.



### Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

### Contact Us

If you have any questions about this Privacy Policy, please contact us:

- By email: [barknrender@gmail.com](mailto:barknrender@gmail.com)
- By phone number: 07561110834